

# Kiosk Deployment and Support Services

DecisionOne provides technology infrastructure services that achieve superior business results.



## The Challenge

Kiosk OEMs and solution providers are constantly challenged not only to continuously improve the customer's experience when it comes to using a kiosk, but also to manage their operating costs. New rollouts often set the stage for a kiosk's debut and acceptance. Ease of use, reliability, availability, and speed of delivery are paramount to creating a positive customer experience and growing a kiosk business. Proper deployments and support services enrich the customer experience and ensure consistency across all customers' kiosk locations, but can be costly and a major challenge.

## Our Solution

DecisionOne's Kiosk Deployment and Support Services provide a scalable national support infrastructure — permitting you to focus on core business needs rather than technical support. DecisionOne can plan and manage any size deployment — from a local pilot, to a national kiosk rollout or equipment upgrade. Leveraging our national footprint means that your deployments are on time, within budget, and properly serviced regardless of your customers' locations. We offer full turn-key services for any stage of the service lifecycle - from assessment to design to implementation and support.

## Benefits Delivered

DecisionOne helps your business achieve the following results:

- Improve time to market
- Manage service delivery and execution
- Reduce costs via one service provider and a single point of contact
- Rapid deployment at a single location or across multiple sites

### Industries Served:

- Retail
- Healthcare
- Airlines
- Travel/Transportation
- Hospitality
- Government

### IT SERVICES THAT OPTIMIZE TECHNOLOGY ENVIRONMENTS THROUGH FOUR STAGES:

- Assess
- Design
- Implement
- Operate

### SERVICES PROVIDED:

- Onsite
- Remote
- Depot/Logistics



426 West Lancaster Avenue, Devon, PA 19333 | [www.decisionone.com](http://www.decisionone.com)  
U.S. Inquiries: 888-287-9202 | Canadian Inquiries: 800-554-5179