

**DecisionOne Help Desk Price Matrix - SIN 132-52**

<b>Manufacturer</b>	<b>Part Number</b>	<b>User Support Description</b>	<b>Per User Rate</b>	<b>Warranty</b>	<b>S.I.N.</b>
<b>DecisionOne</b>	<b>HD1 PCSS</b>	<b>Help Desk Software Support Up to 999 users</b>	<b>\$9.00</b>	<b>None</b>	<b>132-52</b>
<b>DecisionOne</b>	<b>HD2PCSS</b>	<b>Help Desk Software Support 1000-2499 Users</b>	<b>\$8.50</b>	<b>None</b>	<b>132-52</b>
<b>DecisionOne</b>	<b>HD3PCSS</b>	<b>Help Desk Software Support 2500-4999 Users</b>	<b>\$8.00</b>	<b>None</b>	<b>132-52</b>
<b>DecisionOne</b>	<b>HD1 CMS</b>	<b>Help Desk Call Mgmt Support Up to 999 users</b>	<b>\$10.00</b>	<b>None</b>	<b>132-52</b>
<b>DecisionOne</b>	<b>HD2CMS</b>	<b>Help Desk Call Mgmt Support 1000-2499 Users</b>	<b>\$9.50</b>	<b>None</b>	<b>132-52</b>
<b>DecisionOne</b>	<b>HD3CMS</b>	<b>Help Desk Call Mgmt Support 2500-4999 Users</b>	<b>\$9.00</b>	<b>None</b>	<b>132-52</b>