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**FOR IMMEDIATE RELEASE**

## **DECISIONONE SELECTED AS NATIONAL FIELD SERVICE PROVIDER FOR TOSHIBA OF CANADA LIMITED**

**Richmond Hill, Ontario, Canada - May 7, 2009.** DecisionOne announced today that it was recently selected as a national field service provider for Toshiba of Canada Limited. Under the agreement, DecisionOne will provide preventative and predictive maintenance as well as warranty and non-warranty onsite repair services for Toshiba notebooks. DecisionOne also currently provides depot repair services for Toshiba of Canada at various locations throughout the country.

"DecisionOne is pleased to be selected to provide field services to Toshiba of Canada," said Rick Gray, Vice President and General Manager, DecisionOne Canada. "We are confident that the highly responsive, nation-wide technology support services provided to Toshiba and their customers under this agreement, will enhance Toshiba's brand in the commercial and government sector. We look forward to continuing our long-term partnership with this premier notebook manufacturer."

DecisionOne provides a complete lifecycle of technology support services including: installation and deployment, hardware maintenance services; service desk triage and software support; as well as supply chain/logistics services including staging and configuration, advance exchange, depot repair and product recall services.

"Toshiba of Canada Limited selected DecisionOne as a field service provider based on their technical expertise, superior coverage, and response capabilities," said Danny Lee-Yow, Director of Services, Toshiba of Canada Limited.

### **About DecisionOne**

DecisionOne is a premier partner to hardware Original Equipment Manufacturers (OEMs) and IT Service Providers, delivering reliable, low-cost maintenance and support solutions. We leverage our comprehensive North American service footprint along with best-practice frameworks and methodologies to support data centers, desktop/notebook environments, networks, printers, and specialized equipment. We excel in complex and demanding environments by tailoring our onsite, remote, and logistics services to create positive business and operating results.

Learn more about DecisionOne and our 50 years of experience in IT services by visiting us on the web at <http://www.decisionone.com>.

### **About Toshiba of Canada**

Toshiba of Canada Limited is a subsidiary of Toshiba Corporation, one of the world's largest integrated manufacturers of electronic products and semiconductors. Headquartered in Markham, Ontario, Toshiba of Canada is a digital technology leader with a wide range of Audio Visual Personal Computers, notebook computers, high definition home theatre systems including televisions, DVD players, multi-media projectors, and portable media centers. Throughout its history, Toshiba's commitment to technological and environmental innovations has distinguished the corporation from its competitors. For more information on Toshiba's leading innovations, visit the company's Web site at [www.toshiba.ca](http://www.toshiba.ca).